

TROUBLESHOOTING

SYMPTOMS	FAULTS	SOLUTION
Casters/Brakes noisy or stiff	Fluff or debris in bearings	Refer to Casters in the CARE AND MAINTENANCE section in this manual.
Crank fails to lift/lower when turned	Lift disassembly mechanism unlatched	Refer to DISASSEMBLY OF THE TRANSFER AID in the ASSEMBLY section in this manual.
Noisy or squeaky sound when transfer aid is raised/lowered	Needs lubrication	Refer to Lubrication in the CARE AND MAINTENANCE section in this manual.
Transfer Aid feels loose	Loose mounting bolts	Check for loose nuts and bolts in base/leg attachment and base/column attachment.
	Worn column slides	Refer to Column Slides in the CARE AND MAINTENANCE section in this manual.

NOTE: If problems are not remedied by the suggested means, please contact Take-Along Lifts LLC.

MAINTENANCE SAFETY INSPECTION CHECKLIST

ITEM	INITIALLY	INSPECT/ADJUST MONTHLY	INSPECT/ADJUST SEMI-ANNUALLY
THE CASTER BASE			
Inspect for missing hardware.	X	X	
Base opens/closes with ease.	X		X
Inspect casters for smooth swivel and roll.	X	X	
Inspect leg locking notch for wear.		X	
COLUMN			
Inspect for excessive play.	X		X
Inspect for bends or deflections	X	X	
ARMS			
Inspect for bends or deflections	X	X	
CLEANING			
Whenever necessary	X	X	X
SLINGS AND HARDWARE			
CHECK ALL SLING ATTACHMENTS			
each time it is used to ensure proper connection and patient safety.	X	X	
Inspect sling material for wear.	X	X	
Inspect straps for wear.	X	X	

CARE AND MAINTENANCE OF YOUR TRANSFER AID

NOTE: Follow the maintenance procedures described in this manual to keep your transfer aid in continuous service.

The Take-Along Lifts LLC Patient Transfer Aid is designed to provide a maximum of safe, efficient and satisfactory service with minimum care and maintenance; however, a periodic check should ensure continued safety and reliability. Please refer to the **Maintenance Safety Inspection Checklist** in this manual for items to check and for the checking interval. If you question the safety of any part of the transfer aid, contact Take-Along Lifts LLC immediately and advise them of your problem.

Keep the transfer aid and slings clean and in good working order. It is important to inspect all stressed parts, such as slings, arms and base, for signs of cracking, fraying, deformation or deterioration. Replace any defective parts immediately and ensure that the transfer aid is not used until repairs are made.

Cleaning

The sling should be washed regularly. A soft cloth, dampened with water and a small amount of mild detergent, is all that is needed to clean the transfer aid. The transfer aid can be cleaned with a non-abrasive cleaner.

Casters

The casters **MUST** swivel and roll smoothly. There is no adjustment or maintenance of either the casters or brakes, other than cleaning. Remove all debris, etc. from the wheel and swivel bearings. If any parts are worn, replace these immediately.

Caster Replacement

Remove the cap nut and spring washer that secure the caster to the base. Transfer any spacers and washers from the old caster to the new caster. Replace with new caster and affix to base with spring washer and cap nut.

Lubrication

All parts of the Transfer Aid are internally lubricated for the life of the unit. If you suspect that lubrication is required (noisy or squeaky), please contact Take-Along Lifts LLC.

WARNING

Do not attempt to disassemble the column. The column is internally pre-loaded with a heavy duty spring, which must be properly unloaded. Opening the column without unloading the spring may result in injury.

Screw Clutch

The Transfer Aid uses a simple spring-loaded clutch to prevent the screw from back driving under load. If the crank is seen to turn continuously by itself when the transfer aid is loaded, then the clutch may be worn or requires adjustment. There is no immediate safety issue, but please contact Take-Along Lifts LLC for further instructions.

Column Slides

The Transfer Aid uses internally lubricated slides between the inner and outer column sections. These should not require lubrication or maintenance. However, if you suspect that there is excessive play between the inner and outer columns, perform the following procedure.

1. Lower the transfer aid to its lowest height.
2. Measure the distance between the inner and outer columns at a point at the bottom of the outer column, on the side of the column that normally faces the patient.
3. Lean on the arms, and measure the distance again.
4. The difference between these two measurements will normally be about 1/8 in. If the difference approaches 1/4 in, contact take-Along Lifts LLC for further instructions.

PACKING YOUR TRANSFER AID FOR SHIPMENT

NOTE: It is recommended that your transfer aid be shipped using the original packing material.

Please refer to the following Figure 1.

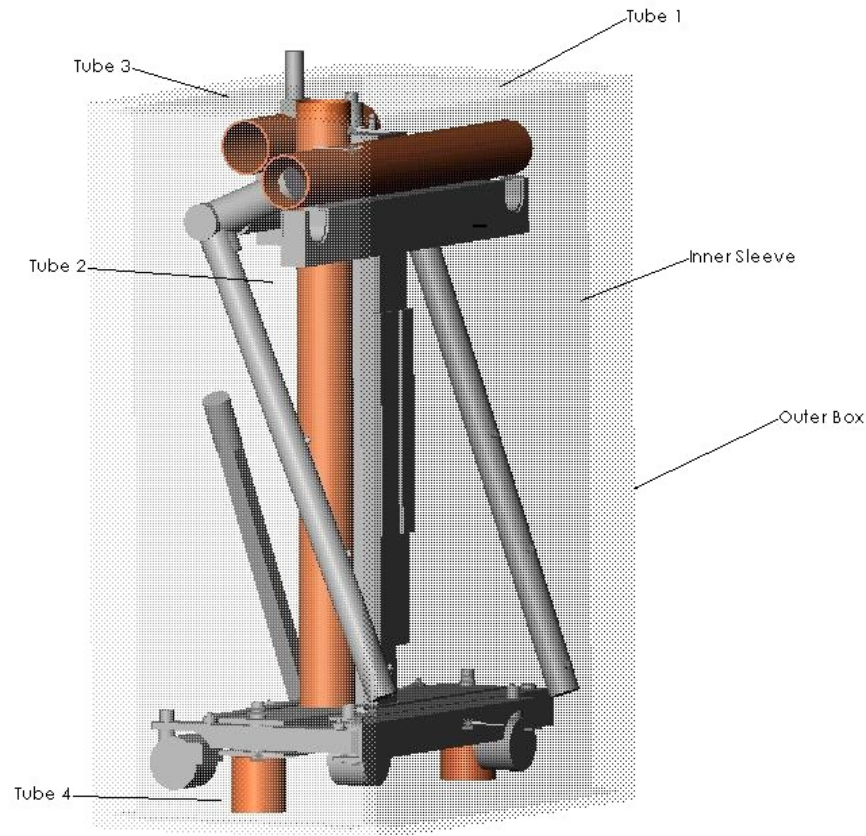


Figure 1 – Lift Packaging

The packaging of your transfer aid consists of an inner sleeve and five round cardboard tubes. Crank the lift down to its shortest height, rotate the arms to their stored position as shown, and fold the legs closed. Unscrew the lift's crank handle and tape it to the side of the crank. Place the longest tube, tube # 2, alongside the lift column and tape it to the column. Tube # 1 has a 4" wide cut-out in the center of the tube. Position the tube so that the cut-out fits over the column as shown and tape in place. Tube # 3 has a 1 ½" cut-out in the center. Place the cut-out over the white block, behind the handlebar, as shown and tape in place. The two Tube # 4's are taped underneath the base of the lift near the front casters, as shown. Fold the lips at the top and bottom of the inner sleeve outwards, and then slide the inner sleeve over the lift. Slide the outer box over the inner sleeve. Lay the box down, place the sling in a plastic bag and place it inside the box. Close and seal the bottom and top of the box. Label the box, and it is ready for shipment.

LIMITED WARRANTY

PLEASE NOTE: THE WARRANTY BELOW HAS BEEN DRAFTED TO COMPLY WITH FEDERAL LAW APPLICABLE TO PRODUCTS MANUFACTURED AFTER JULY 4,1975.

This warranty is extended only to the original purchaser/user of our products.

This warranty gives you specific legal rights and you may also have other legal rights which vary from state to state.

Take-Along Lifts LLC warrants the products manufactured to be free from defects in materials and workmanship for a period of one (1) year on the lift and one (1) year on the slings, from the date of purchase. If within such warranty period any such product shall be proven to be defective, such product shall be repaired or replaced, at Take-Along Lifts LLC's option. This warranty does not include any labor or shipping charges incurred in replacement part installation or repair of any such product. Take-Along Lifts LLC's sole obligation and your exclusive remedy under this warranty shall be limited to such repair and/or replacement.

For warranty service, please contact Take-Along Lifts LLC.

Take-Along Lifts LLC will issue a serialized return authorization. The defective unit or parts MUST be returned for warranty inspection using the serial number, when applicable as identification within 30 days of return authorization date. Do not return products to our factory without our prior consent. C.O.D. shipments will be refused; please prepay shipping charges.

Limitations and Exclusions: The foregoing warranty shall not apply to serial numbered products if the serial number has been removed or defaced, products subjected to negligence, accident, improper operation, maintenance or storage, products modified without Take-Along Lifts's express written consent (including, but not limited to, modification through the use of unauthorized parts or attachments; products damaged by reason of repairs made to any component without the specific consent of Take-Along Lifts LLC, or to a product damaged by circumstances beyond Take-Along Lifts LLC's control, and such evaluation will be solely determined by Take-Along Lifts LLC. The warranty shall not apply to problems arising from normal wear or failure to adhere to the instructions in this manual.

THE FOREGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES. IMPLIED WARRANTIES, IF ANY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE DURATION OF THE EXPRESSED WARRANTY PROVIDED HEREIN AND THE REMEDY FOR VIOLATIONS OF ANY IMPLIED WARRANTY SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT PURSUANT TO THE TERMS CONTAINED HEREIN. TAKE_ALONG LIFTS LLC SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER.

Some states DO NOT allow exclusion or limitation of incidental or consequential damage, or limitation on how long an implied warranty lasts, so the above exclusions and limitations may not apply to you.

This warranty shall be extended to comply with state or provincial laws and requirements.

Take-Along Lifts LLC

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